

Structured interview questions for RACFs

Information	Questions
Address	Could I please confirm with you, the following details for your facility to make sure they are correct: address, phone number, fax number, email address and operating hours?
Phone number	
Fax number	
Operating hours	
Name of contracted servicing pharmacy	
Type of Dose Administration Aid used	What type of dose administration aid is used at the facility? (e.g. Blister pack, sachet system)
Able to administer injectable medication?	Are nurses present on site to administer injectable medications? (e.g. enoxaparin (Clexane®))
Able to administer from original packaging?	Can medications be administered from original medication foils if the hospital supplied the medications?
RACF procedures for new residents (non-respite)	<p>What is your policy and procedures on medication supply for new residents (non-respite) that transfer directly from hospital?</p> <ul style="list-style-type: none"> • Does the facility require the hospital to supply all the medications to be transferred with the new resident to the facility? <ul style="list-style-type: none"> ○ If medications are supplied from the hospital, will the nurses be able to administer the medications from the original commercial packaging/foils? • If a DAA is required for the new resident: <ul style="list-style-type: none"> ○ Will your servicing pharmacy be happy to pack a DAA pack for a new resident based off the discharge medication information provided by the hospital? (E.g. full prescription with a cover letter indicating recent medication changes).