

## Clinical Governance Training Course

### Course Outline

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Modules	Learning objectives	Competency standards addressed*
<b>Introduction to clinical governance</b>	<ul style="list-style-type: none"> <li>Define clinical governance</li> <li>Explain why clinical governance is needed in healthcare</li> <li>Identify the standards for clinical governance</li> <li>Describe core components covered by clinical governance</li> <li>Explain who is responsible for clinical governance</li> </ul>	1.3.1, 4.7.1
<b>Culture and clinical governance</b>	<ul style="list-style-type: none"> <li>Define culture in an organisation</li> <li>Explain what is a safety culture and how it contributes to the delivery of safe and high-quality healthcare</li> <li>Explain how culture supports clinical governance and enhance enhances partnerships with consumers</li> </ul>	1.3.1, 4.7.1
<b>Clinical governance framework</b>	<ul style="list-style-type: none"> <li>Understand the six dimensions of healthcare quality</li> <li>Identify and explain key components that support healthcare quality and clinical governance:               <ul style="list-style-type: none"> <li>- Patient safety &amp; quality systems</li> <li>- Clinical performance and effectiveness</li> <li>- Safe environment for the delivery of care</li> <li>- Partnering with consumers</li> </ul> </li> </ul>	1.3.1, 4.7.1, 4.7.7
<b>Policies and procedures</b>	<ul style="list-style-type: none"> <li>Explain how policies and procedures support effective clinical governance and the delivery of safe and high-quality clinical care</li> <li>Explain the development and management of policies and procedures</li> </ul>	1.3.1, 4.7.1
<b>Risk management</b>	<ul style="list-style-type: none"> <li>Explain how to identify and manage risks in clinical environments</li> <li>Explain how risks are assessed and evaluated</li> <li>Describe the risk management cycle</li> </ul>	1.3.1, 4.7.1, 4.7.7

<p><b>Quality improvement</b></p>	<ul style="list-style-type: none"> <li>• Define quality improvement in healthcare</li> <li>• Explain how to plan &amp; conduct quality activities</li> <li>• Describe different types of measurement</li> <li>• Describe quality indicators for medication management</li> </ul>	<p>1.3.1, 4.7.1</p>
<p><b>Pharmacist's roles in clinical governance</b></p>	<ul style="list-style-type: none"> <li>• Identify areas where pharmacists can contribute to clinical governance</li> <li>• Explain how to integrate clinical governance in pharmacy practice to support safe and high-quality medication management</li> <li>• Explain how pharmacists can embed safety and quality use of medicine (QUM) into daily practice</li> <li>• Describe examples of QUM in current clinical practice</li> </ul>	<p>1.3.1, 4.7.1</p>

*\*National Competency Standards Framework for Pharmacists in Australia, 2016*