

WA Branch Submission to the Western Australian Health Networks Consultation Re: The Hospital Stay Guideline for Hospitals and Disability Service Organisations via online survey

19th January 2022

Respondent details:

- 1. Which of the following best describes your primary interest in the Hospital Stay Guideline?**
The WA State Branch of the Society of Hospital Pharmacists, the national professional organisation representing hospital pharmacists within the public and private sector.
- 2. Which of the following best describes the type of organisation you work, volunteer or advocate for?**
The WA State Branch of the Society of Hospital Pharmacists, the national professional organisation representing hospital pharmacists within the public and private sector.
- 3. Is the feedback in this survey your own individual views or does it represent the views of an organisation/group?**
Providing views on behalf of The Society of Hospital Pharmacists Australia, Western Australian Branch.
- 4. Before today, were you aware of the Hospital Stay Guideline for Disability Service Organisations and Hospital Staff (2016)?**
Yes
- 5. If you have accessed/used the 2016 Hospital Stay Guideline, please describe its relevance to your work.**
Guidance around the needs of complex disability patients and their experiences in the delivery health services within the hospital system.

Submission for Part 3: A guide for hospital staff

- 1. To what extent do you agree or disagree that information in Part 3 provides HOSPITAL STAFF with:**
 - Guidance about gathering background information - agree
 - Guidance about working collaboratively - agree
 - Guidance about staff roles, responsibilities during admission - neutral
 - Guidance service providers roles and responsibilities during admission - agree
 - Guidance about discharge planning - agree
 - Useful real-life examples through the patient stories – agree
- 2. What further information could be included to assist hospital staff?**
The Guideline is a comprehensive guiding tool in a relatively generic form. Given the complexities associated with the diversity in clinical conditions needing to be encompassed, the real-life examples could be used to provide improved and structured reflections upon the lessons learnt with more syntax and examples of sub-optimal outcomes. The guidelines could also consider including user-friendly checklists which could be easily adapted by hospitals and health services to assist in the improvement of services.

3. To what extent do you agree or disagree that Part 3 (is):

- Easy to understand – strongly agree
- Clear and concise - agree
- Relevant for your hospital / site(s) – strongly agree
- Provides appendices which are useful – strongly agree
- Useful for hospital staff - agree

4. When using this guideline would you prefer it as:

- Both hard copy and online.

5. Do you have any additional feedback?

- Key points at beginning or end of sections might be useful to improve useability.
- It would be more relevant for hospitals if locally adapted and appropriately introduced.
- When using the guideline, it would be preferable for both online and hardcopy versions to be available; hardcopy for checklists and online as part of accessible guidelines.

