



ProPharmaceuticalsGroup

Pro Pharmaceuticals Group Pty LTD  
ABN: 20 605 457 430  
[www.propg.com.au](http://www.propg.com.au)

Dear Healthcare Professional,

**Shortage of HYDROXO-B12 hydroxocobalamin chloride 1mg/1mL injection ampoule (AUST R: 161606)**

Pro Pharmaceuticals Group recognises the importance of supplying essential medicines in Australia and would like to advise you the change in supply status of HYDROXO-B12 hydroxocobalamin chloride 1mg/1mL injection ampoule (AUST R: 161606) in Australia.

The Australian registered medicine, HYDROXO-B12 hydroxocobalamin chloride 1mg/1mL injection ampoule (AUST R: 161606) Active ingredients: hydroxocobalamin chloride Dosage form: Injection, Solution Sponsor: Aspen Pharmacare Australia Pty Ltd is currently in shortage due to manufacturing issues.

Pro Pharmaceuticals Group has arranged for the supply of an alternative product, **NEO-CYTAMEN hydroxocobalamin 1000 micrograms/mL solution for injection (UK)**. This product is NOT registered in Australia and supply is authorised under an exemption granted by the Therapeutic Goods Administration (TGA) under section 19A of the Therapeutic Goods Act 1989 until **30<sup>th</sup> March 2024** for the following indication(s):

*Prophylaxis and treatment of pernicious (Addisonian) anaemia and other macrocytic anaemias associated with vitamin B12 deficiency. Treatment of optic neuropathies such as tobacco amblyopia and Leber's optic atrophy.*

**NEO-CYTAMEN hydroxocobalamin 1000 micrograms/mL solution for injection (UK)** is registered and marketed in UK by RPH Pharma.

Pro Pharmaceuticals Group recommends that healthcare professionals refer to the Australian approved Product Information for recommended dosing for various indications. A comparison table of differences between the products is given below.

	<b>ARTG product</b> HYDROXO-B12 hydroxocobalamin chloride 1mg/1mL injection ampoule AUST R: 161606	<b>S19A Product</b> NEO-CYTAMEN hydroxocobalamin 1000 micrograms/mL solution for injection (UK)
<b>Pack size</b>	Pack of <u>3 ampoules</u>	Pack of <u>5 ampoules</u>

Reporting suspected adverse events is important for the continued monitoring of the safety of all medicines. Any adverse events which are experienced with **NEO-CYTAMEN hydroxocobalamin 1000 micrograms/mL solution for injection (UK)** must be reported by healthcare professionals, pharmacists, and patients to the TGA at <https://www.tga.gov.au/reporting-problems> or to Pro Pharmaceuticals Group on 1300077674 or email [regulatory@propg.com.au](mailto:regulatory@propg.com.au)

Any product complaints with **NEO-CYTAMEN hydroxocobalamin 1000 micrograms/mL solution for injection (UK)** should be reported to Pro Pharmaceuticals Group on 1300 077674 or email [regulatory@propg.com.au](mailto:regulatory@propg.com.au)

For any orders please contact Pro Pharmaceuticals Group on 1300077674 or email [orders@propg.com.au](mailto:orders@propg.com.au)

Please forward this information to relevant staff members in your organisation.  
For further information, please contact Pro Pharmaceuticals Group on 1300077674 or email [info@propg.com.au](mailto:info@propg.com.au)

Sincerely,  
Sandip Manku – Director Pro Pharmaceuticals Group